

Pet Technical Services: Case Advice Request Form

Our team of veterinary professionals are committed to helping you provide the best veterinary care through the provision of product advice and clinical case discussion.

Tel: 01344 746957 (UK) / 01 291 3985 (IE)

Email: vetenquiries@boehringer-ingelheim.com

Service hours: Mon-Thurs 9am-5pm | Fri - 9am-4.30pm | Emergencies 24/7 (via telephone only)

Alternatively, you can request a call-back from one of our Pet Technical Services Vets by completing this form. They endeavour to call you back on your preferred day, and wherever possible, at your preferred time. If your enquiry is urgent, please call one of the numbers above.

Date (dd/mm/yy):

Case reference number:
(If you have previously requested advice for the same case)

Vet details

Name:

Phone number:

Preferred day & time for call-back:
(As per service hours above)

Practice address:
(please include postcode)

By completing and submitting this advice request form, you confirm that you have read and understood the [Boehringer Ingelheim Animal health UK Ltd Privacy Policy](http://www.boehringer-ingelheim.co.uk/privacy-policy) which can be found here: www.boehringer-ingelheim.co.uk/privacy-policy. I have reviewed the [Boehringer Ingelheim Animal Health UK Ltd Privacy Policy](http://www.boehringer-ingelheim.co.uk/privacy-policy).

Patient details

Patient name:

Species: Age/

DOB: Sex:

Weight:

Details of any concomitant conditions or medications:

Product details

Product name:

Product formulation:

(e.g. strength/injectable/tablet etc)

Start date:

Dose:

Frequency:

Batch number:

Expiry date:

What would you like to discuss with one of our Technical Services Vets?

Summary of relevant case history including diagnostic results:

We process personal data which identifies you, including your name, address, and other contact details in order to handle your query, keep a record of our correspondence and to report any adverse events. This data may be shared within our company, with regulatory bodies such as the VMD, and with third party suppliers, who provide services to us relevant to this topic. We also may process your practice details if you are a vet. Product enquiry and adverse event records are retained for a minimum of 30 years. You have the right to a copy of the information we hold on you. For more information on your rights, please see our website www.boehringer-ingelheim.co.uk. To contact our data protection officer, please write to us at DPO, Legal Department, Boehringer Ingelheim Animal Health UK Ltd, Ellesfield Avenue, Bracknell, Berkshire RG12 8YS.

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